

CONTACT

Canton, GA
470-234-1801
murphy.jonathan56@gmail.com

HIGHLIGHTED TECHNOLOGIES

Cloud & Microsoft

Microsoft 365
Exchange Online
SharePoint
Teams

Infrastructure

Proxmox VE
Docker
Linux
Windows Server
Active Directory (Basic)
Git/Gitea

Networking

TCP/IP
DNS
DHCP
VPNs
Twingate
VLANs

Automation

PowerShell
Bash
Python

CERTIFICATIONS

Introduction to Hardware & Operating Systems
Studio Production Technician
TV Production Technician
Video Production Fundamentals
Safelite AutoGlass Technician

Jonathan Murphy

SYSTEMS ADMINISTRATOR | IT SUPPORT | MICROSOFT 365 | LINUX | VIRTUALIZATION

Professional Summary

Systems-focused IT professional with healthcare support experience and a strong enterprise-style homelab. Experienced supporting Microsoft 365, Windows endpoints, networking, printers, and end users in a HIPAA-regulated environment. Passionate about infrastructure, virtualization, Linux administration, automation, and solving complex technical problems.

Professional IT Experience

Computer Technician

Good Samaritan Health & Wellness Center | Aug 2025–Present

- Provide Tier 1/2 support for Windows workstations, laptops, printers, and clinical devices.
- Administer Microsoft 365, Exchange Online, Teams, and SharePoint while supporting end users.
- Troubleshoot Windows, hardware, networking, printers, and application issues.
- Document IT procedures, maintain asset inventory, and support HIPAA compliance.

Media Director

Full Life Church | 2021–2023

- Led technical operations, livestream production, and enterprise AV systems.

Enterprise Homelab & Technical Projects

- Designed and administer a multi-server Proxmox VE virtualization environment hosting Linux containers and Windows/Linux virtual machines.
- Deployed and maintain self-hosted services including Gitea, documentation websites, and infrastructure applications using Docker.
- Implemented secure remote access using Twingate VPN, including DNS, routing, firewall, and connectivity troubleshooting.
- Administer Linux servers by configuring SSH, Samba file sharing, backups, cron jobs, and system updates.
- Developed PowerShell utilities for Windows administration, including profile management and Microsoft 365 automation.
- Built and tested Microsoft 365 solutions involving Exchange Online, SharePoint, Teams, and room calendar synchronization.
- Maintain Git repositories and documentation to support repeatable deployments and infrastructure management.

Education

Cherokee High School – College Preparatory Diploma

Chattahoochee Technical College – Film & Video Production Certificate